# **Emotional Intelligence in the Workplace**

# **Module 1: 4 Types of Emotional Intelligence in the Workplace**

Designed and developed by Holly Croxall

Target Audience: ALL mid-level managers at Company Z in varied locations throughout the US

# **Learning Objectives:**

At the end of module 1, learners will be able to:

1. Define emotional intelligence (EQ)

2. Identify the 4 types of emotional intelligence in the workplace

**Seat Time:** 20 minutes

# **Outline:**

- Welcome / Navigation
- Course Overview
- Course Objectives
- Overview of intelligent quotient (IQ) and emotional intelligence (EQ)
- Scenario Introduction
- Definition of emotional intelligence
  - o Knowledge check
- Identify the 4 types of emotional intelligence
  - Scenarios
  - o Knowledge check
- Course review
- Final assessment
- Congratulations

# Font:

- Arial; **BOLD** titles/headings
- Arial; Normal- On-screen text

#### **Suggested Color Palette:**

• Labeled reference and Hex codes:



• Text color will be white or black.

#### **Directions for** *Reviewer***:**

- Column [1] is Visual/Display
- Column [2] is Slide Text
  - o This is the on-screen text
  - o Capitalization, etc. is important here
- Column [3] is Narration/Voiceover (VO)
  - o This is strictly for audio narrator/voiceover, NOT on-screen text
  - o Do not be concerned with capitalization, etc.
- Column [4] is Animation/Interaction
- Focus on <u>ACCURACY</u> and <u>COMPLETION</u> of course content
- Please provide:
  - Very <u>specific, written feedback</u> by using <u>Track Changes</u> to comment
  - o Include recommendations for additions, deletions and/or modifications
  - o Feedback on suggested color palette

#### **Suggested Slide Layout:**



# **Notes for Developer:**

- Column [1] is Visual/Display
- Column [2] is Slide Text
  - This is the on-screen text
  - o Capitalization, etc. is important here
- Column [3] is Narration/Voiceover (VO)
  - o This is strictly for audio narrator/voiceover, NOT on-screen text
  - o Do not be concerned with capitalization, etc.
- Column [4] is Animation/Interaction
- Text in [brackets] should <u>NOT</u> appear on the slide <u>OR</u> be recorded in voiceover (VO)
- Slide dimensions are 16:9 ratio with slide size; 1280:720
- Slide numbers with letters (e.g. 1.8a) indicate layers for corresponding slide number
- Seek bar visible and controllable for learner on ALL slides and layers
- Menu is "free"
- Use <u>CLASSIC</u> player in Storyline, player shows <u>MENU on left</u>
- Final graded assessment; answers will be colored as such CORRECT or INCORRECT for reference ONLY

## **Module Resources/References:**

Emotional intelligence in the workplace: Why it matters and how to build it

Scene 1			
Slide: # 1.1	Menu Title: Welcome		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
		Welcome to four types of emotional intelligence in the workplace.  If you would like to know how to navigate your way through the course,  [1] select the navigation tutorial button.  If you're ready to begin, [2] select the start course button.	Animation / Interaction: [4]  -When timeline begins, bring in transparent overlay & title with animation  - 0.5 second after timeline begins on the slide, narration starts  - If the 'Navigation Tutorial' button is selected, learner will go to Slide # 1.2 Navigating the course  -If the 'Start Course' button is selected, learner will go to Slide # 1.3 Course Overview
Hovering: color O-2			
-Slide/Course Title:			
white, bold letters, left alignment, set in color B-4 vertical rectangle on			
left side of slide overlaying the			
background image w/ color O-2			
vertical line to border the right side			
of color B-4 vertical rectangle			
Notes: -Hide the NEXT and PREVIOUS b	uttons since the learner will u	se the on-screen buttons to move forward	

Slide: # 1.2	Menu Title: Course Navig	ation	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
		Narration / Voiceover:  How do I navigate this course? Unless instructed otherwise, you will follow these navigation directions.  You will use the [1] PREVIOUS and NEXT buttons to move forward in the course or to re-visit the previous slide.  The [2] VOLUME button is here for you to adjust to your liking.  Select the [3] REPLAY button to review the slide.  The [4] SEEK BAR is here for you to slide right or left depending on where you would like to go in the slide.  Select the [5] PLAY and PAUSE button to	Animation / Interaction: [4]  - 0.5 second after timeline begins on the slide, narration starts  -When slide begins, using animation, fade in Background/Title/Character  -Bring in custom arrow icons by wiping down and in line with narrations as follows:  1. PREVIOUS and NEXT 2. VOLUME 3. REPLAY 4. SEEK BAR 5. PLAY and PAUSE 6. MENU 7. RESOURCES 8. NEXT
		pause and restart the course.  Use the [6] MENU to go to different parts in the course.	-NEXT arrow #8 make orange and slightly larger. Have arrows #1-7 disappear before bring in #8
		And this is where you will find [7] <b>RESOURCES</b> for the course.	
		Ready to start? Select the [8] NEXT button to continue	

Slide #1.3		Menu Title: Course Overview				
Visual / Display:	[1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]

-Slide Background/Title:	[Slide Title]	As part of Company Z's Emotional	-When timeline begins, bring
Refer to the suggested slide layout	Course Overview	Intelligence program, you will complete	in title with animation
in notes above Include blank spiral notebook to display slide text  -Custom Bullet Points w/ Text: Create custom bullet points for text as follows:  Il eight mini-courses to improve emotional intelligence Il first out of eight courses Il 20 minutes to complete  -Directions; NEXT button: Black, bolded, italicized [4] 'Select the NEXT button to continue.', placed in lower right-hand corner of slide so as to be by the NEXT button	[Custom Bullet Points w/ Text]	<ul> <li>[1] eight mini courses to help you improve your emotional intelligence in the workplace.</li> <li>[2] This is the first out of eight courses, and [3] it should take you about 20 minutes to complete.</li> <li>So, let's get started.</li> <li>[4] Select the NEXT button to continue.</li> </ul>	- 0.5 second after timeline begins on the slide, narration starts

**Notes:** -When slide begins change the state of 'select the NEXT button to continue' to hidden then to normal following narration.

Slide # 1.4 BASE LAYER	Menu Title: Course Object			
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]	
-Slide Background/Title:	[Slide Title]	After taking this course, you will be able	-When timeline begins, bring	
Refer to the suggested slide layout in notes above	Course Objectives	to:	in title with animation	
			- 0.5 second after timeline	
			begins on the slide, narration	
			starts	
<b>Notes:</b> -When slide begins change the state of 'select the NEXT button to continue' to hidden then to normal following narration.				

Slide # 1.4a Menu Title: Course Objectives

Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover:	[3]	Animation / Interaction:	[4]
-BASE layer is visible on this layer	[Slide Title]	Number one, [1] Define emotional			
	Course Objectives	intelligence.			
-Add a post-it/bulletin board note					
to display [1] Objective # 1	[Objective 1]				
	Define emotional				
	intelligence (EQ)				

Slide #1.4b			
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Title]	And, number two, [2] identify the four	
	Course Objectives	types of emotional intelligence.	
-Layer 1.4a is visible on this layer	[Objective 1]	[3] When you're ready, select the NEXT	
-Add a post-it/bulletin board note	Define emotional	button to continue.	
to display [2] Objective # 2 on other	intelligence (EQ)		
side of screen	[Objective 2]		
	Identify the 4 Types of		
	Emotional Intelligence (EQ)		
-Directions; NEXT button:	(LQ)		
[3] Refer to Slide #1.3	[Directions]		
	Select the NEXT button		
	to continue.		

Slide # 1.5 BASE LAYER	Menu Title: Intelligence/	Emotional Quotient	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background: Stock photo of brain	[Slide Title] Intelligence Quotient (IQ)	[1] I'm sure you are no stranger to and have heard many times the [2] acronym I.Q., [3] also known as, [4] Intelligence	-When timeline begins, bring in background pic & title with animation
-Slide Title: White, bold, large font 'Intelligence Quotient (IQ)' displayed across top of slide, center aligned	[Slide Text]	Quotient.	- 0.5 second after timeline begins on the slide, narration starts
- <u>Slide Text</u> :			-Based on narration;

Black, bold, large font the acronym 'IQ' to fit in center of brain pic/slide  Notes: -When slide begins change the s	tate of 'select the NFXT huttor	o to continue' to hidden then to normal following	Slowly zoom in from center to fit entire slide:  1. Background Grow in from bottom: 2. Slide text; 'IQ' Fade in from top: 3. Slide title; 'Intelligence Quotient (IQ)'  -Based on narration; Exit on timeline; 4.Slide text; 'IQ'
Slide # 1.5a	Menu Title: Intelligence/E		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background: One stock photo showing on one side a brain w/ IQ, then on other side a brain w/ EQ OR 2 separate pics of each above put together (this will stay for background for slide #1.15a & b)  Cover EQ side w/ color B-2/3 rectangle (IQ photo is the only one showing), slide title at top of this half of slide (this will stay for slide #1.15a & b)  -Slide Title: White, bold letters, center alignment, set in color B-4, w/ bottom left hand corner inner shadow, horizontal rectangle extending across top right half ONLY of slide	[Slide Title] Intelligence Quotient  [Slide Text]  IQ = cognitive ability In high IQ = high value	[5] Intelligence Quotient or I.Q. [6] refers to a person's cognitive ability.  A [7] high I.Q. can prove to be very beneficial.	-Based on narration; Fade in from top: 5. Slide title  Wipe in from left: 6. Slide text;  Wipe in from left: 7. Slide text

	<del>-</del>	·	·
-Slide text: Below text will have Custom Bullet			
Points to match (created in) Slide #			
1.3;			
White text, on right half of slide			
center aligned to that half;			
<ul><li>IQ = cognitive ability</li></ul>			
i cogimire domey			
White text, on right half of slide,			
center aligned underneath bullet			
point/text above;			
■ high IQ = high value			
	Title: Intelligence/Emotion	ool Quotiont	
			Action to the control Edit
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background:	[Slide Title]	However, corporations are finding	-Based on narration;
Refer to Slide # 1.5a	Emotional Intelligence	Emotional Intelligence, or [8] E.Q. to be	Fade in from right:
		just as important, [9-12] if not more	8. Stock photo of heart
Cover IQ side (left) w/ stock photo	[Slide Text]	important, to an individual, a team and a	
of a heart (only thing showing on	EQ	company's success.	Wipe in from top, separately,
left half of slide), slide title at top of	in the workplace =		one at a time, one right after
this half of slide only	SUCCESS	Now, let's take a closer look at what	the other ('for everyone'
	for everyone	emotional intelligence is.	should complete animation by
Cover EQ side (right) w/ color B-2/3		[13] Select the NEXT button to continue.	end of narration):
rectangle (IQ photo is the only one	[Directions]		9. EQ
showing), NO slide title at top of	Select the NEXT button		10. in the workplace =
this half of slide (this will stay for	to continue.		11. SUCCESS
slide #1.15a & b)	to commue.		12. for everyone
311dC #1.13d & b)			12. Tor everyone
-Slide Title:			
White, bold letters, center			
1			
alignment, set in color B-4, w/			
bottom left hand corner inner			
shadow, horizontal rectangle			
extending across top left half ONLY			
of slide (stock photo of heart)			

- <u>Slide Text</u> :		
Black, bold text, center aligned;		
EQ		
in the workplace =		
SUCCESS		
for everyone		
-Directions; NEXT button:		
[13] Refer to Slide #1.3		

Scene 2						
Slide # 2.1	Menu Title: Scenario	Intro	duction			
Visual / Display: [1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction:	[4]
-Slide Title:	[Slide Title]					
-Background:						
white, set under 'Slide Title' above						
w/ matching icon chosen for slide #						
1.15a (resize to fit in title rectangle)						
centered in rectangle on the right-						
hand side of slide						
Notes:						

Slide #2.2	Objective: # 1		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Slide Background/Title:	[Slide Title]	What is Emotional intelligence?	-When timeline begins, bring
Refer to the suggested slide layout	What is Emotional	To help you understand this term better,	in title with animation
in notes above	Intelligence (EQ)?	[1] let's break the definition up into two	
		parts;	- 0.5 second after timeline
-Custom Button:	[Custom Button]		begins on the slide, narration
Create a rectangle button w/ color	YOU	[2] YOU	starts
B-4 fill w/ bottom left hand corner			
inner shadow, white, bold, center	[Custom Button]	[3] OTHERS	-Based on narration;
aligned text;	OTHERS		

[a] vou		FAT Calculate AIFVT to the above the	6.1. 6.6
[2] YOU		[4] Select the NEXT button to continue.	Spin & Grow, 2 full turns
[3] OTHERS	[Directions]		ending in middle of slide:
	Select the NEXT button		1. color O-2 vertical line
			1. Color o 2 vertical line
- <u>lcon</u> :	to continue.		
Single person to represent 'YOU'			
- <u>Icon</u> : Multiple people to represent 'OTHERS'			
-Directions; NEXT button:			
[4] Refer to Slide #1.3			
<b>Notes:</b> -When slide begins change the	state of 'select the NEXT butto	n to continue' to hidden then to normal following	narration.

Slide #	N	Menu Title: What is Emotional Intelligence (EQ)?			Objective: #1		
Visual / Display:	[1]	[1] Slide Text: [2] Narration / Voiceover: [3]			<b>Animation / Interaction:</b>	[4]	
Notes:		·			•		

Slide #	Slide # Menu Title: What is EQ?				Objective: #1		
Visual / Display:	[1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction:	[4]
Notes:							

Slide # 1.7 BASE LAYER	# 1.7 BASE LAYER Menu Title: YOU and Emotional Intelligence			Objective: #1		
Visual / Display:	[1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]

Book on the	folial Title 1	Later to be a later than Contract of the	NATIONAL PROPERTY OF THE PROPE
-Background:	[Slide Title]	Let's take a look at the first part of the	-When timeline begins on the
Same as slide # 1.6	What is Emotional	definition which includes YOU. [1]	slide, narration starts
	Intelligence (EQ)?	Click on the YOU button to learn more.	
-Slide Title:			-When timeline begins, fade in
Same as slide # 1.6	[Slide Text on Button]		from left, icon 'YOU'
	YOU		
			-Based on narration/timeline;
-Custom Button w/ Text:	[Directions]		Bring in 'Directions':
Same as in slide # 1.6a, but include	Click on the YOU button		1. Click on the YOU button
states;	above to learn more.		above to learn more.
	above to learn more.		above to learn more.
			-Learner clicks on 'YOU' button
Hover: color O-2, white text			
<ul> <li>Visited: patterned/textured</li> </ul>			to move forward
white background w/ dark			
grey text			
- <u>lcon</u> :			
Same as slide # 1.6a (single)			
-Directions:			
Black, bolded, italicized, 'Click on			
the YOU button above to learn			
more.' placed on left side of slide			
center aligned underneath 'YOU'			
button			
Dutton			
Notes: -When slide begins change th	e state of 'select the NEXT b	outton to continue.' to hidden.	

Slide # 1.7a Menu Title: YOU and Emotional Intelligence			Objective: # 1
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer will be visible on this	[Slide Title]	It is important for you to be able to, [2]	-Based on narration and
layer	What is Emotional	IDENTIFY, [3] UNDERSTAND, and [4]	timeline, bring in icons and
	Intelligence (EQ)?	MANAGE YOUR OWN EMOTIONS.	rectangles together:

4. Manage

Slide # 1.7b Menu	le #1.7b Menu Title: YOU and Emotional Intelligence				
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]		
-BASE layer will be visible on this	[Slide Title]	While being aware of one's emotions	-Change state of 'Select the		
layer	What is Emotional	may be natural for some people more	NEXT button to continue' from		
	Intelligence (EQ)?	than others, it is still a skill that can be	hidden to normal:		
-Layer 1.17a will be visible on this		acquired given the time.	2. Select the NEXT button		
layer	[Directions]		to continue.		

	Select the NEXT button	Let's take a look at the second part in	
- <u>Directions</u> :	to continue.	defining emotional intelligence.	
Black, bolded, italicized, 'Select the			
<b>NEXT button to continue.'</b> placed in		[5] Select the NEXT button to continue.	
lower right-hand corner of slide so			
as to be by the NEXT button			
Notes:			

Slide #1.8 BASE LAYER Menu	Slide # 1.8 BASE LAYER Menu Title: OTHERS and Emotional Intelligence					
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]			
			Objective: # 1  Animation / Interaction: [4]  -When timeline begins on the slide, narration starts  -When timeline begins, fade in from left, icon 'OTHERS'  -Based on narration/timeline; Bring in 'Directions':  1. Click on the OTHERS button below to learn more.  -Learner clicks on 'OTHERS' button to move forward			
- <u>Directions</u> : Black, bolded, italicized, 'Click on the OTHERS button below to learn more.' placed on left side of slide center aligned on top of 'OTHERS' button						

**Notes:** -When slide begins change the state of 'select the NEXT button to continue.' to hidden.

Slide #1.8a Menu T	itle: OTHERS and Em	otion	al Intelligence	Objective: #1
Visual / Display: [1]	Slide Text:	[2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer will be visible on this	[Slide Title]		It's also important for you [2] to IDENTIFY	-Based on narration and
layer	What is Emotional		and [3] be able to DECIPHER what	timeline, bring in icons and
	Intelligence (EQ)?		OTHERS may be feeling.	rectangles together:
-Right half of slide will show icons				2. Identify
that represent identify and decipher that will be color B-4 rectangle w/	[Slide Text]			3. Decipher
color O-2 border w/ an outer	IDENTIFY			
bottom left shadow, as shown below:	DECIPHER			
IDENTIFY IDENTIFY				
DECIPHER				
- <u>Slide Text</u> :				
White, bold, capitalized text				
centered inside rectangle				
Notes:				

Slide # 1.8b Menu Title: OTHERS and Emotional Intelligence			Objective: # 1
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer will be visible on this layer	[Slide Title] What is Emotional Intelligence (EQ)?	Whether you work in-person or remotely, you most likely still work with others.	-Change state of 'Select the NEXT button to continue' from hidden to normal:

-Layer 1.8a will be visible on this	[Directions]	Emotional Intelligence plays a crucial part	1.	Select the NEXT button to
layer	Select the NEXT button	in collaborating with and, working well		continue.
	to continue.	with others.		
- <u>Directions</u> :				
Black, bolded, italicized, 'Select the		[4] Select the NEXT button to continue.		
<b>NEXT button to continue.'</b> placed in				
lower right-hand corner of slide so				
as to be by the NEXT button				
Notes:				

Slide # 1.9	Menu Title: Emotional Int	telligence Definition	Objective: #1
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background/Slide Title: Refer to the suggested slide layout in notes above	[Slide Title] Emotional Intelligence (EQ) is [Slide Text]	[1,2] Now that we have put those 2 parts together, we have a complete definition. Emotional Intelligence or E.Q. is having the skill to	-When timeline begins, bring in title with animation - 0.5 second after timeline
-Slide Text: Create rectangles for following words and follow narration to	having the skill to: [Rectangle] IDENTIFY	<ul><li>[3] identify,</li><li>[4] understand and</li><li>[5] manage your own emotions, as well</li></ul>	begins on the slide, narration starts
complete the definition.  [1] YOUR own emotions  [2] emotions of OTHERS  [3] IDENTIFY	[Rectangle] UNDERSTAND	as, to [6] identify and [7] decipher the emotions of others.	
[4] UNDERSTAND [5] MANAGE [6] IDENTIFY [7] DECIPHER	[Rectangle] MANAGE [Rectangle]	Now, let's see what you remember.  [8] Select the NEXT button to continue.	
-Directions; NEXT button: [8] Refer to Slide #1.3	YOUR own emotions  [Slide Text]AND to:		
	[Rectangle] IDENTIFY		

[Rectangle] DECIPHER	
[Rectangle] Emotions of OTHERS	
[Directions] Select the NEXT button to continue.	
	[Rectangle] Emotions of OTHERS  [Directions] Select the NEXT button

Slide # 2.6 BASE LAYER	Menu Title: Knowledge C	heck MC	Objective: # 1
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
<u>-Slide Title</u> : White, bold text, left alignment, set in color B-4, w/ bottom left hand corner inner shadow, horizontal	[Slide Title] What do you remember?	You have learned what EMOTIONAL INTELLIGENCE means. Click on the circle next to the correct answer.	-When timeline begins on the slide, narration starts -Everything appears on screen
shape rectangle extending across entire top of slide		Which of the following is the correct definition of emotional intelligence?	on the slide when the timeline begins on the slide
Center-aligned extending almost the entire width of the slide, an O-1 filled rectangle w/ O-2 outline around rectangle, B-4 bold text, center aligned w/in rectangle, "Which of the following is the correct definition of emotional intelligence?"			-On own time, the learner will click on the circle corresponding with the correct answer.
Underneath O-1 rectangle w/ question, place multiple choice answers to choose from as follows:  • Emotional intelligence is to be aware of every type of emotion that everyone feels.			

their feelings or being genuine.  • Emotional intelligence is causing a scene in the workplace when your boss chooses your colleague's idea over yours.
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Slide # 2.6a Menu Title: Knowledge	Objective: #1		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Text]	You're right!	-Box and text appear on screen
	CORRECT	Emotional intelligence is having the skill	when timeline on slide begins
-Built-in light grey colored feedback		to identify, understand and manage your	
box, with "CORRECT" center-	[Slide Text]	own emotions, as well as, to identify and	-Based on narration;
aligned at the top of box in green,	Nice Job at defining	decipher the emotions of others.	'Custom Button' will appear:
bold, capitalized text, center-	emotional intelligence!	Okay.	1. Continue
aligned underneath "CORRECT", in		Let's move on.	
black text, "Nice job at defining	[Custom Button]	[1] Select the CONTINUE button.	-Learner will click 'Custom
emotional intelligence!"	Continue		Button' to move forward
- <u>Custom Button</u> :			
Inside grey box, underneath black			
text, in color B-4 w/ white text,			
"Continue", when hovering, the			

continue button will change to color		
0-2		
Notes:		

Slide # 2.6b Menu Title: Knowledg	ge Check MC		Objective: #1
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
- <u>Feedback</u> :	[Feedback]	Good try. However, that is INCORRECT.	-Feedback and screenshot
At the top of the slide, black text,	Good try. However, that	Take a minute to look over the correct	appear on screen when
except for red, bold, capitalized,	is <b>INCORRECT</b> . Take a	definition below. When you are ready to	timeline begins
INCORRECT:	minute to look over the	move on, [2] select CONTINUE.	
"Good try. However, that is	correct definition below.		-Based on narration;
<b>INCORRECT</b> . Take a minute to look	When you are ready to		'Custom Button' will appear:
over the correct definition below.	move on, select		2. Continue
When you are ready to move on,	CONTINUE.		
select CONTINUE."			-Learner will click 'Custom
	[Slide Text/Screenshot]		Button' to move forward
-Slide Text:	"Which of the following		
Once BASE layer has been built,	is the correct definition		
take a screen shot w/ correct	of emotional		
answer selected AND highlighted in	intelligence?"		
color B-1, outline screenshot in	<ul> <li>Emotional</li> </ul>		
color B-4	intelligence is to		
	be aware of		
- <u>Custom Button</u> :	every type of		
Bottom right corner will have the	emotion that		
"Continue" button (same button	everyone feels.		
from "CORRECT" layer)	<ul> <li>Emotional</li> </ul>		
	intelligence is		
	having the skill		
	to identify,		
	understand and		
	manage your		
	own emotions,		
	as well as, to		
	identify and		

	decipher the	
	emotions of	
	others.	
	Emotional	
	intelligence is	
	having the	
	ability to know	
	when others are	
	faking their	
	feelings or being	
	genuine.	
	Emotional	
	intelligence is	
	causing a scene	
	in the workplace	
	when your boss	
	chooses your	
	colleague's idea	
	over yours.	
	[Custom Button]	
	Continue	
	Continue	
Notes:	·	

Slide # 2.7 BASE LAYER Menu Title: What Does it Take to Have Emotional Intelligence (EQ)?			Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background/Slide Title:	[Slide Title]	[1, 2, 3, 7] Now that [4] you have learned	-When timeline begins, bring
Refer to the suggested slide layout	What does it take to	what [5] emotional intelligence means,	in title with animation
in notes above	have EQ?	[6] let's learn about what it takes to have	
		it.	- 0.5 second after timeline
- <u>Boxes (x4)</u> :	[Slide Text]		begins on the slide, narration
Create boxes, arranged horizontally;		Click on each box below to learn more	starts
SELF-AWARENESS- color B-1		about the four types.	

SELF-MANAGEMENT- color B-2	Click on each box below		Grow bigger from where they
SOCIAL AWARENESS- color B-3	to learn more about the	Take your time reading the information	are placed;
RELATIONSHIP MANAGEMENT-	4 types of EQ	on each of the slides.	<ol> <li>Vertical lines</li> </ol>
color B-4			2. Box- self-awareness
	[Boxes]	When you have finished reading, select	3. Box- self-management
Boxes have states as follows:	SELF-AWARENESS	the continue button to move on.	4. Box- social awareness
<ul> <li>Initial: as above</li> </ul>			5. Box- relationship
Hover: color O-2	[Boxes]		management
<ul> <li>Visited: patterned/textured white background</li> </ul>	SELF-MANAGEMENT		6. Slide Text
	[Boxes]		-Branching scenario:
Learners will be taken to another	SOCIAL AWARENESS		When learner clicks on SELF-
slide depending on which box they			AWARENESS, learner will be
click on.	[Boxes]		taken to Slide 1.11
	RELATIONSHIP		
-Vertical Lines:	MANAGEMENT		When learner clicks on <b>SELF-</b>
In between boxes, 3- color O-2			MANAGEMENT, learner will be
vertical lines, all spaced equally			taken to Slide 1.12
across the slide			
			When learner clicks on <b>SOCIAL</b>
			AWARENESS, learner will be
			taken to Slide 1.13
			When learner clicks on
			RELATIONSHIP
			MANAGEMENT, learner will be
			taken to Slide 1.14
Notes: -ALL boxes should be on VISITE	ED state before the NEXT butto	on is available for the learner to move on.	

Slide # 2.7a	a Menu Title: What does it take to have EQ?		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Title] What does it take to have EQ?	Nice job learning more about the 4 types. Let's check your knowledge of each of the definitions.	

-Learners will end up on this layer	[Directions]	[1] Select the NEXT button to continue.	
when ALL boxes are on VISITED	Select the NEXT button		
state	to continue.		
-Directions; NEXT button:			
[1] Refer to Slide #1.3			
Notes: -ALL boxes must show VISITED state before the NEXT button is available for the learner to move on.			

Slide # 1.11 BASE LAYER	Menu Title: Self-aw	arenes	ss		Objective: # 2
Visual / Display: [1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]
				[3]	Animation / Interaction: [4]  - When timeline begins on the slide, narration starts  -When timeline begins, change the state of the 'Custom Button' to hidden  -Slide title, in black, bold, capitalized text, center aligned in a color B-1 box, starts in the center of the slide. Based on narration, using a line motion path, move 'Box' to bottom
-Custom Button: Copy 'Custom Button' from slide 1.17 Knowledge Check, including initial/hovering states					left side of slide leaving room for a rectangle to the right of it for some text on self-awareness, making sure not to cover any part of the stock photo that needs to be seen:  1. Self-awareness  -Based on narration, [1]; Fade slowly in from the left a transparent blue overlay OVER the stock photo, UNDER the box and rectangle

Slide # 1.11a Menu Title: Self-awa	areness		Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Title] Self-awareness		-Fade in from bottom, 'Slide Text' w/ color B-1 rectangle
-Slide Text: Black, bold text, left aligned on top of rectangle (Using color B-1 make rectangle for 'Slide Text' to fit in)	[Slide Text] is being able to identify and understand YOUR emotions and your emotional triggers. Your own mood and the way you conduct yourself impacts other people. Having the ability to be aware of what you are feeling, helps you put a plan in action that benefits not only you but others, too.	hink about information before moving forw	-When animations end, change state of 'Continue' custom button from hidden to normal -When learner clicks on 'Continue' button they will go back to Slide # 1.10 BASE layer

Slide # 1.12 BASE LAYER Menu Title: Self-management		Objective: # 2		
Visual / Display:	[1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background:		[Slide Title]	[1] Self-management	- When timeline begins on the
Stock photo of something or		SELF-MANAGEMENT		slide, narration starts
someone representing self-				

management (e.g. an employee taking a break, breathing techniques, words related to breathing or being aware)





#### -Slide Title & Box:

Copy from Slide # 1.10 BASE Layer, Self-management box

#### -Custom Button:

Copy 'Custom Button' from slide 1.17 Knowledge Check, including initial/hovering states -When timeline begins, change the state of the 'Custom Button' to hidden

-Slide title, in black, bold, capitalized text, center aligned in a color B-2 box, starts in the center of the slide. Based on narration, using a line motion path, move 'Box' to bottom left side of slide leaving room for a rectangle to the right of it for some text on selfmanagement, making sure not to cover any part of the stock photo that needs to be seen:

# 1. Self-management

-Based on narration, [1]; Fade slowly in from the left a transparent blue overlay OVER the stock photo, UNDER the box and rectangle

#### Notes:

Slide # 1.12a Menu Title: Self-management			Objective: # 2	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Title]			-Fade in from bottom, 'Slide
	SELF-MANAGEMENT			Text' w/ color B-2 rectangle
-Slide Text:				
Black, bold text, left aligned on top of rectangle (Using color B-2 make rectangle for 'Slide Text' to fit in)	[Clide Tev+]			-When animations end, change state of 'Continue' custom button from hidden to normal

EMOTIONS when you	
find yourself in a	-When learner clicks on
stressful situation. Fight	'Continue' button they will go
or flight is our bodies	back to Slide # 1.10 BASE layer
natural response to	
stress. Pausing for a	
minute and taking deep	
breaths can help relax	
and calm strong	
emotions in a high-stress	
situation. Breathing is	
just one of the many	
ways of managing strong	
emotions.	

Notes: The learner may take as much time as needed to read/think about information before moving forward

Slide # 1.13 BASE LAYER Menu Title: Social Awareness			Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background:	[Slide Title]	[1] Social awareness	- When timeline begins on the
Stock photo of something or	SOCIAL AWARENESS		slide, narration starts
someone representing social			
awareness			-When timeline begins, change
			the state of the 'Custom
			Button' to hidden
			-Slide title, in black, bold,
			capitalized text, center aligned
			in a color B-3 box, starts in the

-Slide Title & Box: Copy from Slide # 1.10 BASE Layer, Social awareness box  -Custom Button: Copy 'Custom Button' from slide 1.17 Knowledge Check, including initial/hovering states	center of the slide. Based on narration, using a line motion path, move 'Box' to bottom left side of slide leaving room for a rectangle to the right of it for some text on social awareness, making sure not to cover any part of the stock photo that needs to be seen:  1. Social Awareness  -Based on narration, [1]; Fade slowly in from the left a transparent blue overlay OVER the stock photo, UNDER the box and rectangle
Notes:	

Slide # 1.13a Menu	Title: Social Awareness		Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer  -Slide Text: Black, bold text, left aligned on top of rectangle (Using color B-3 make	[Slide Title] SOCIAL AWARENESS  [Slide Text] is the ability to		-Fade in from bottom, 'Slide Text' w/ color B-3 rectangle -When animations end, change state of 'Continue' custom
rectangle for 'Slide Text' to fit in)	INTERACT or GET ALONG with OTHERS. It is a very important skill to have as it plays a vital role in many different kinds of workplace relationships.		-When learner clicks on 'Continue' button they will go back to Slide # 1.10 BASE layer

Having a strong social	
skill helps to build	
meaningful relationships	
with coworkers,	
managers and clients.	
Though social awareness	
may come easier for	
some, it can be learned	
with awareness and	
practice.	
Notes: The learner may take as much time as needed to read/t	hink about information before moving forward

Slide # 1.14 BASE LAYER Menu	Title: Relationship Manag	ement	Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background:	[Slide Title]	[1] Relationship Management	- When timeline begins on the
Stock photo representing	RELATIONSHIP		slide, narration starts
relationship management	MANAGEMENT		
e.g.			-When timeline begins, change
			the state of the 'Custom
			Button' to hidden
			-Slide title, in black, bold,
			capitalized text, center aligned
			in a color B-4 box, starts in the center of the slide. Based on
			narration, using a line motion
-Slide Title & Box:			path, move 'Box' to bottom
Copy from Slide # 1.10 BASE Layer,			left side of slide leaving room
Relationship Management box			for a rectangle to the right of it
neidifficially ividiagement box			for some text on relationship

- <u>Custom Button</u> :	management, making sure not
Copy 'Custom Button' from slide	to cover any part of the stock
1.17 Knowledge Check, including	photo that needs to be seen:
initial/hovering states	1. Relationship
	Management
	-Based on narration, [1];
	Fade slowly in from the left a
	transparent blue overlay OVER
	the stock photo, UNDER the
	box and rectangle
Notes:	

Slide # 1.14a	ս Title։ Relationshiր	gement		Objective: # 2		
Visual / Display:	[1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]
-BASE layer is visible on th	is layer	[Slide Title]				-Fade in from bottom, 'Slide
-Slide Text:		RELATIONSHIP MANAGEMENT				Text' w/ color B-4 rectangle
Black, bold text, left aligned of rectangle (Using color E rectangle for 'Slide Text' t	B-4 make	WANAGEWENT				-When animations end, change state of 'Continue' custom button from hidden to normal
						-When learner clicks on
						'Continue' button they will go back to Slide # 1.10 BASE layer
Notes: The learner may take as much time as needed to read/think about information before moving forward						

Slide # 1.20 BASE LAYER	ASE LAYER Menu Title: Drag and Drop Definitions				Objective: # 2	
Visual / Display:	[1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]

-Using pentagon under 'Block Arrows' in shapes, create 4 short pieces w/ names of the 4 types of EQ, using B/1-4 color palette and using chevron, create 4 long pieces w/ each of the 4 type's definitions, using O/1-2 color palette (O-2 as outline, O-1 as filler):

- Pentagon shape, color B-1, black bolded text, 'SELF-AWARENESS'
- Pentagon shape, color B-2, black bolded text, 'SELF-MANAGEMENT'
- Pentagon shape, color B-3, black bolded text, 'SOCIAL AWARENESS'
- Pentagon shape, color B-4.
   Black bolded text,
   'RELATIONSHIP
   MANAGEMENT'
- -Down left side of slide, extend color O-2 orange line long enough to border the left side of the 4 types which will be labeled within the short pentagon shapes as described above

#### -Directions:

Along the top in a color B-4 rectangle like previous slide titles, text is white

-Built-in SUBMIT button will be in bottom right-hand corner in player

### [Directions]

Drag each type of Emotional Intelligence to the correct definition.

# [Slide Text]

SELF-AWARENESS

#### [Slide Text]

**SELF-MANAGEMENT** 

#### [Slide Text]

**SOCIAL AWARENESS** 

#### [Slide Text]

RELATIONSHIP MANAGEMENT

#### [Slide Text]

You've mastered this type of EQ when you can control your emotions in a stressful situation.

#### [Slide Text]

This type of EQ is when you can <u>understand how others are feeling</u> or have <u>empathy</u> for a person.

## [Slide Text]

This type of EQ is described as being able to identify & understand your emotions & your emotional triggers.

It's time to check your knowledge! Read each definition carefully. Then, drag each type of Emotional Intelligence to the correct definition.

When you are finished select the SUBMIT button to see how you did.

- -The 4 types of EQ <u>AND</u> the definitions appear on screen when timeline begins
- -Using Spin & Grow, clockwise, one complete turns animation bring in the color O-2 line to line the left side of the 4 types when the timeline begins
- -Fade from top the directions extending along the top of slide in color B-4 rectangle when the timeline begins -Learner will drag each type of EQ to the corresponding definition and click the SUBMIT button when finished to receive feedback
- -Use Drag and Drop interaction for the 4 types of EQ definitions knowledge check (follow instructions under 'visual/display')

[Slide Text]			
If you can successfully			
<u>interact</u> or <u>get along</u>			
with others then you've			
learned an important			
skill in the workplace.			
Notes: The learner may take as much time as needed to read/think about information before submitting answers			

Slide # 1.20a Menu Title: Drag an	nd Drop Definitions				Objective: # 2
Visual / Display: [1]	Slide Text:	[2]	Narration / Voiceover:	3]	Animation / Interaction: [4]
-BASE layer is visible on this layer  -Built-in light grey colored feedback box, with "CORRECT" centeraligned at the top of box in green, bolded, capitalized text;  Center-aligned underneath "CORRECT", in black text, "Great	[Slide Text] CORRECT  [Slide Text] Great job!  [Custom Button] Continue		That's right! Great job matching the 4 types!  [1[ Select the CONTINUE button to movon.	⁄e	-Box and text appear on screen when timeline on slide begins  -Based on narration;  'Custom Button' will appear:  1. Continue  -Learner will click 'Custom
job!";  -Custom Button: Color B-4 w/ white text, "Continue", copy 'Custom Button' from slide 1.17 Knowledge Check, including initial/hovering states					Button' to move forward
Notes:					

Slide # 1.20b Menu Title: Drag and Drop Definitions				Objective: # 2		
Visual / Display	: [1]	Slide Text:	[2]	Narration / Voiceover:	[3]	Animation / Interaction: [4]

-BASE layer is <u>NOT</u> visible on this	[Feedback]	That is INCORRECT.	-Feedback and screenshot
layer	That is <b>INCORRECT</b> .	Review the correct definitions of the 4	appear on screen when
	Review the correct	types of Emotional Intelligence below.	timeline begins
- <u>Feedback</u> :	definitions below.	When you are ready to move on, [2]	
At the top of the slide, red, bold,		select CONTINUE.	-Based on narration;
capitalized text, except for	[Directions]		'Custom Button' will appear:
'INCORRECT',	When you are ready to		2. Continue
"That is <b>INCORRECT</b> . Review the	move on, select		
correct definitions below."	CONTINUE.		-Learner will click 'Custom
-Directions:	[Custom Button]		Button' to move forward
At the bottom underneath	Continue		
screenshot in black, bold, italicized			
text, 'When you are ready to move			
on, select CONTINUE.'			
-Once BASE layer has been built,			
take a screen shot w/ correct			
answers, outline screenshot in color			
B-4			
-Custom Button:			
Bottom right corner will have the			
"Continue" button (same button			
from "CORRECT" layer, # 1.20a)			

Notes: -Learner may take as much time as needed before moving forward

Slide # 1.19 BASE LAYER Menu	Title: Drag and Drop Exan	nples	Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
- <u>Directions</u> :	[Directions]	Now that you've had some practice with	-The 4 types of EQ AND the
Along the top in a color B-4	Drag each type of	the definitions, let's see if you can apply	real-world examples appear on
rectangle like previous slide titles,	Emotional Intelligence to	each type of emotional intelligence to a	screen when timeline begins
text is white, 'Drag each type of	the correct real-world	real-world situation.	
Emotional Intelligence to the	example.		-Using Spin & Grow, clockwise,
correct real-world example.'	[Slide Text]	Read each one carefully.	one complete turns animation
	SELF-AWARENESS		bring in the color O-2 line to
-Using pentagon under 'Block	SELI AWARENESS	Then, drag each type of Emotional	line the left side of the 4 types
Arrows' in shapes, create 4 short	[Slide Text]	Intelligence to the correct example.	when the timeline begins
pieces w/ names of the 4 types of	SELF-MANAGEMENT		
EQ, using B/1-4 color palette (same		When you are finished select the SUBMIT	-Fade from top the directions
as Slide # 1.20 BASE layer):	[Slide Text]	button to see how you did.	extending along the top of
Pentagon shape, color B-1,	SOCIAL AWARENESS		slide in color B-4 rectangle
black bolded text, 'SELF-			when the timeline begins
AWARENESS'	[Slide Text]		
Pentagon shape, color B-2,      Head badded to 1 (65).5.	RELATIONSHIP		-Learner will drag each type of EQ to the corresponding real-
black bolded text, 'SELF-	MANAGEMENT		world example and then click
MANAGEMENT'	foliate Telefa		the SUBMIT button when
Pentagon shape, color B-3,      Hadd both (SOCIAL)	[Slide Text]		finished to receive feedback
black bolded text, 'SOCIAL AWARENESS'	You are in a meeting		illistied to receive reedback
<ul> <li>Pentagon shape, color B-4.</li> </ul>	with your boss & co- workers. One co-worker		-Use Drag and Drop interaction
Black bolded text,	starts off on a tangent.		for the 4 types of EQ examples
'RELATIONSHIP	You don't have time for		knowledge check (follow
MANAGEMENT'	this & almost make a		instructions under
WANAGENENT	comment that would not		'visual/display')
-Down left side of slide, extend	have been beneficial.		, , ,
color O-2 orange line long enough	You realize you are glad		
to border the left side of the 4 types	that you practiced "think		
which will be labeled within the	before you speak". You		
winen will be labeled within the	Delote you speak. Tou		

short pentagon shapes as described above

-Using chevron, create 4 long pieces w/ each of the 4 examples/real-world scenarios, using O/1-2 color palette (O-2 as outline, O-1 as filler), (same as Slide # 1.20 BASE layer definitions):

- Chevron shape, black text, 'You are in a meeting with your boss & co-workers.
  One co-worker starts off on a tangent. You don't have time for this & almost make a comment that would not have been beneficial. You realize you are glad that you practiced "think before you speak". You take a deep breath to help you get through this stressful situation.'
- Chevron shape, black text, 'Your boss puts you on a project with your least favorite co-worker. After spending some time with him listening & planning the project, you realize he has some strengths that will benefit you, as well as, the project.'
- Chevron shape, black text, 'There is a new hire that seems to be struggling.
   Seeing this reminds you of when you were new & how

take a deep breath to help you get through this stressful situation.

#### [Slide Text]

Your boss puts you on a project with your least favorite co-worker. After spending some time with him listening & planning the project, you realize he has some strengths that will benefit you, as well as, the project.

## [Slide Text]

There is a new hire that seems to be struggling. Seeing this reminds you of when you were new & how overwhelmed you felt. You decide to take a few minutes to talk & let him know you understand how he feels & see how you can help.

# [Slide Text]

You find out that the job promotion you were hoping for went to another co-worker. At first you feel upset & bitter. However, after time to reflect on your

	T		
overwhelmed you felt. You	feelings & the situation,		
decide to take a few	you choose to be happy		
minutes to talk & let him	for your co-worker.		
know you understand how			
he feels & see how you can			
help.'			
<ul> <li>Chevron shape, black text,</li> </ul>			
'You find out that the job			
promotion you were hoping			
for went to another co-			
worker. At first you feel			
upset & bitter. However,			
after time to reflect on your			
feelings & the situation, you			
choose to be happy for your			
co-worker.'			
-Built-in SUBMIT button will be in			
bottom right-hand corner in player			
Notes: -Learner may take as much ti	me as needed before movin	ng forward	

Slide #1.19a Men	u Title: Drag and Drop Exam	oles	Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer -Built-in light grey colored feedbac	[Slide Text] CORRECT	YES!" You matched the types and the examples correctly.  [1] Select the CONTINUE button to move	-Box and text appear on screen when timeline on slide begins
box, with "CORRECT" centeraligned at the top of box in green, bolded, capitalized text; Center-aligned underneath "CORRECT", in black text, "Yes! Yo matched the types and the examples correctly."	[Slide Text] Yes! You matched the types and the examples correctly.	on.	-Based on narration; 'Custom Button' will appear:  1. Continue  -Learner moves to next slide by clicking on 'CONTINUE' button
-Custom Button:			

Color B-4 w/ white text, "Continue",	
copy 'Custom Button' from slide	
1.17 Knowledge Check, including	
initial/hovering states	
Notes:	

Slide #1.19b Menu T	Title: Drag and Drop Examp	oles	Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is <u>NOT</u> visible on this	[Feedback]	Good try, but that is not correct. Review	-Feedback and screenshot
layer	That is 'INCORRECT'.	the correct examples.	appear on screen when
	Review the correct	When you're ready to move on [2] select	timeline begins
- <u>Feedback</u> :	examples below.	the continue button.	
At the top of the slide, black text,			-Based on narration;
except for 'INCORRECT',	[Directions]		'Custom Button' will appear:
"That is 'INCORRECT'. Review the	When you are ready to		2. Continue
correct examples below."	move on, select		
	CONTINUE.		-Learner moves to next slide
- <u>Directions</u> :			by clicking on 'CONTINUE'
At the bottom underneath	[Custom Button]		button
screenshot in black, bold, italicized	Continue		
text, 'When you are ready to move			
on, select CONTINUE.'			
-Once BASE layer has been built,			
take a screen shot w/ correct			
answers, outline screenshot in color			
B-4			
-Custom Button:			
Bottom right corner will have the			
"Continue" button (same button			
from "CORRECT" layer, # 1.20a)			
Notes: - Learner may take as much t	time as needed before movi	ing forward	

Slide # 1.15 BASE LAYER Menu	Objective: # 2		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Slide Title: White, bold letters, left alignment, set in color B-4, w/ bottom left hand corner inner shadow, rectangle extending across entire top of slide	[Slide Title] What did you learn?  [Objective 1 Text] Define Emotional Intelligence (EQ)	You have now learned to, number one,  [1] define emotional intelligence.	-Based on narration, fade 'Objective 1' text in from left side to land centered in post- it/bulletin board note:  1. Define Emotional Intelligence (EQ)
-Background: Static screen w/ white slide w/ color O-2 vertical line in middle of slide, separating slide into 2 parts and to border the left side of the spiral notebook (notebook on right half of slide, leaving room to display slide text on blank notebook) Left hand side is post-it/bulletin board note to display 'Course Objectives' text			-Change the state of PREVIOUS and NEXT buttons to hidden when timeline starts
Notes:	L	1	

Slide # 1.15a Menu Title: Summary			Objective: # 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-BASE layer is visible on this layer	[Slide Title]	If you remember, [1] emotional	-Based on narration;
- <u>Slide Text</u> :	What did you learn?	intelligence is having the skill to identify, understand and manage your own	Fade in from top-right 'slide text' <u>AND</u> icon together;
Right side of slide w/ icon centered	[Objective 1 Text]	emotions, as well as, to identify and	1. Emotional intelligence
underneath that represents a mind	Define Emotional	decipher the emotions of others.	is having the skill to identify,
and heart to represent EQ	Intelligence (EQ)		understand and manage your
e.g.			own emotions, as well as, to
	[Slide Text]		identify and decipher the
	Emotional intelligence		emotions of others.
36			

	is having the skill to identify, understand and manage your own emotions, as well as, to identify and decipher the emotions of others.		
Notes:			

Slide # 1.15b Menu T	Slide # 1.15b Menu Title: Summary		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
Visual / Display: [1]  -BASE layer is visible on this layer  -Add 'Objective 2 Text' to center of post-it/bulletin board note on left side of slide based on narration/animation, 'Identify the 4 Types of Emotional Intelligence (EQ)  -Add 'Slide Text' to right side of slide and instead of bullet points,	Slide Text: [2]  [Slide Title] What did you learn?  [Objective 2 Text] Identify the 4 Types of Emotional Intelligence (EQ) [Slide Text]  Self-Awareness	Narration / Voiceover: [3]  And number two, you are now able to [2] identify the four types which are, [3] self-awareness, self-management, social awareness and relationship management.  Having this knowledge will not only benefit you, but also others in the workplace.  [4] Select the NEXT button to continue.	-Based on narration; Fade 'Objective 2' text in from left side to land centered in post-it/bulletin board note:  2. Identify the 4 Types of Emotional Intelligence (EQ)  -Based on narration; Wipe from top the 'slide text';
use color O-2 squares (Same as orange squares made for slide # 1.3 Course Overview):  Self-Awareness Self-Management Social Awareness Relationship Management  -Directions: Black, bolded, italicized text, 'Select the NEXT button to continue.',	<ul> <li>Self-         Management</li> <li>Social         Awareness</li> <li>Relationship         Management</li> <li>[Directions]</li> <li>Select the NEXT button to continue.</li> </ul>		<ul> <li>Self-Awareness</li> <li>Self-Management</li> <li>Social Awareness</li> <li>Relationship Management</li> <li>(Bring in orange custom bullets to accompany the 'slide text')</li> <li>-Based on narration;</li> </ul>

placed in lower right-hand corner of		Change state of 'Select the
slide so as to be by the NEXT button		NEXT button to continue' from
		hidden to normal:
		4. Select the NEXT button
		to continue.
Notes: -Change the state of the NEXT and PREVIOUS buttons to normal when timeline ends		

Slide # 1.16 Menu T	Slide # 1.16 Menu Title: Course Quiz		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Background: Following the VISITED states of boxes on Slide # 1.10; patterned/textured white background  -Slide Title: White, bold letters, left alignment, set in color B-4, w/ bottom left hand corner inner shadow, rectangle extending across entire top of slide	[Slide Title] Course Quiz  [Slide Text] Following are five (5) multiple-choice questions about what you have learned in this mini-course. You will be able to re-take this quiz, if needed.	Following are five (5) multiple-choice questions about what you have learned in this mini-course. You will need to score at least an 80% to pass. You will be able to re-take this quiz, if needed.  [1] Select the NEXT button to get started.	-Based on narration, change state of 'Select the NEXT button to start quiz' from hidden to normal:  1. Select the NEXT button to start quiz.
-Slide Text: Appears on left half of slide w/ color O-2 line to border left side the length of the text, 'Following are five (5) multiple-choice questions about what you have learned in this mini-course. You will be able to re- take this quiz, if needed.'  -Character: Use same photographic character in business casual dress that was used for Slide # 1.2 Navigating the Course	[Slide Text Character is referring to]  Maximum score:  100% (5/5)  Score to pass:  80% (4/5)  [Directions]  Select the NEXT button to start quiz.		

holding a white paper/board or just pointing to the information to display the maximum score and score needed to pass -Directions:  'Select the NEXT button to start quiz' will appear at the end of the timeline based on narration and will appear on the bottom right side of slide		

**Notes:** -Change the state of PREVIOUS and NEXT buttons to hidden when timeline starts **AND** change the state of the NEXT and PREVIOUS buttons to normal when timeline ends on this slide, # 1.16

Slide # 1.21 (Question # 1)	Menu Title: Draw from E	Q Final Quiz	Objective: #1 & 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Create question bank w/ 5 multiple	[Slide Question &	-None; learner is given freedom to read	-Learner will click CORRECT
choice questions (Slide # 1.21– #	Answers]	and answer questions at their own pace	answer and click SUBMIT
1.21d) that will be chosen randomly	Which type of emotional		button w/in the player to
	intelligence is having the		continue
-Slide Question:	ability to control your		
Color B-2 text centered on rectangle	emotions in a stressful		
filled w/ color O-1, outlined in color	situation?		
O-2 centered on white right hand	<ul> <li>self-awareness</li> </ul>		
side of slide;	• self-		
'Which type of emotional	management		
intelligence is having the ability to	• social		
control your emotions in a stressful	awareness		
situation?'	<ul> <li>relationship</li> </ul>		
	management		
-Slide Answers:	_		

Black font, 4 MC answers, only 1 is CORRECT;  • self-awareness • self-management • social awareness • relationship management			
-Background:			
white, set under color B-4 vertical			
rectangle on left side of slide w/			
matching icon chosen for slide #			
1.15a centered in rectangle, w/			
color O-2 vertical line to border the			
right side of color B-4 vertical			
rectangle (similar to slide # 1.1)			
Notes:	·	·	

Slide # 1.21a (Question # 2)	Menu Title: Draw from EC	Q Final Quiz	Objective: #1 & 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Create question bank w/ 5 multiple	[Slide Question &	-None; learner is given freedom to read	-Learner will click CORRECT
choice questions (Slide # 1.21 – #	Answer]	and answer questions at their own pace	answer and click SUBMIT
1.21d) that will be chosen randomly	Which type of emotional		button w/in the player to
in no particular order	intelligence is described		continue
	as being able to identify		
-Slide Question:	& understand your		
Color B-2 text centered on rectangle	emotions & your		
filled w/ color O-1, outlined in color	emotional triggers?		
O-2 centered on white right hand	<ul><li>self-awareness</li></ul>		
side of slide;	• self-		
Which type of emotional	management		
intelligence is described as being	• social		
able to identify & understand your	awareness		
emotions & your emotional	<ul> <li>relationship</li> </ul>		
triggers?	management		
- <u>Slide Answer</u> :			

Black font, 4 MC answers, only 1 is CORRECT;  • self-awareness • self-management • social awareness • relationship management		
-Background:		
white, set under color B-4 vertical		
rectangle on left side of slide w/		
matching icon chosen for slide #		
1.15a centered in rectangle, w/		
color O-2 vertical line to border the		
right side of color B-4 vertical		
rectangle (similar to slide # 1.1)		

Slide # 1.21b Menu	Title: Draw from EQ Final (	Objective: #1 & 2	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Create question bank w/ 5 multiple	[Slide Question &	-None; learner is given freedom to read	-Learner will click CORRECT
choice questions (Slide # 1.21 – #	Answer]	and answer questions at their own pace	answer and click SUBMIT
1.21d) that will be chosen randomly	Which type of emotional		button w/in the player to
in no particular order	intelligence is described		continue
-Slide Question: Color B-2 text centered on rectangle filled w/ color O-1, outlined in color O-2 centered on white right hand side of slide; Which type of emotional intelligence is described as being	as being able to understand how others are feeling or to have empathy for a person?  • self-awareness • self- management		
able to understand how others are feeling or to have empathy for a person?  -Slide Answer:	<ul><li>social awareness</li><li>relationship management</li></ul>		

Black font, 4 MC answers, only 1 is		
CORRECT; • self-awareness		
self-management		
social awareness		
<ul> <li>relationship management</li> </ul>		
-Background:		
white, set under color B-4 vertical		
rectangle on left side of slide w/		
matching icon chosen for slide #		
1.15a centered in rectangle, w/		
color O-2 vertical line to border the		
right side of color B-4 vertical		
rectangle (similar to slide # 1.1)		
Notes:		

Slide # 1.21c Menu	Title: Draw from EQ Final C	Objective: # 2	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Create question bank w/ 5 multiple	[Slide Question &	-None; learner is given freedom to read	-Learner will click CORRECT
choice questions (Slide # 1.21 – #	Answer]	and answer questions at their own pace	answer and click SUBMIT
1.21d) that will be chosen randomly	Which type of emotional		button w/in the player to
in no particular order	intelligence is described		continue
	as successfully		
-Slide Question:	interacting and getting		
Color B-2 text centered on rectangle	along with others?		
filled w/ color O-1, outlined in color	<ul><li>self-awareness</li></ul>		
O-2 centered on white right hand	• self-		
side of slide;	management		
Which type of emotional	• social		
intelligence is described as	awareness		
successfully interacting and getting	<ul> <li>relationship</li> </ul>		
along with others?	management		
- <u>Slide Answer</u> :			

Black font, 4 MC answers, only 1 is		
CORRECT;		
<ul> <li>self-awareness</li> </ul>		
<ul> <li>self-management</li> </ul>		
<ul> <li>social awareness</li> </ul>		
<ul> <li>relationship management</li> </ul>		
-Background:		
white, set under color B-4 vertical		
rectangle on left side of slide w/		
matching icon chosen for slide #		
1.15a centered in rectangle, w/		
color O-2 vertical line to border the		
right side of color B-4 vertical		
rectangle (similar to slide # 1.1)		
Notes:		

Slide # 1.21d Menu Ti	tle: Draw from EQ Final Qu	ıiz	Objective: #1 & 2
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Create question bank w/ 5 multiple	[Slide Question &	-None; learner is given freedom to read	Learner will click CORRECT
choice questions (Slide # 1.21 – #	Answer]	and answer questions at their own pace	answer and click SUBMIT
1.21d) that will be chosen randomly	Which of the following is		button w/in the player to
in no particular order	the correct definition of		continue
	Emotional Intelligence		
-Slide Question:	(EQ)?		
Color B-2 text centered on rectangle	<ul> <li>Emotional</li> </ul>		
filled w/ color O-1, outlined in color	intelligence is to		
O-2 centered on white right hand	be aware of		
side of slide;	every type of		
Which of the following is the	emotion that		
correct definition of Emotional	everyone feels.		
Intelligence (EQ)?	<ul> <li>Emotional</li> </ul>		
	intelligence is		
- <u>Slide Answer</u> :	having the skill		
	to identify,		

# Black font, 4 MC answers, only 1 is CORRECT;

- Emotional intelligence is to be aware of every type of emotion that everyone feels.
- Emotional intelligence is having the skill to identify, understand and manage your own emotions, as well as, to identify and decipher the emotions of others.
- Emotional intelligence is having the ability to know when others are faking their feelings or being genuine.
- Emotional intelligence is causing a scene in the workplace when your boss chooses your colleague's idea over yours.

#### -Background:

white, set under color B-4 vertical rectangle on left side of slide w/ matching icon chosen for slide # 1.15a centered in rectangle, w/ color O-2 vertical line to border the right side of color B-4 vertical rectangle (similar to slide # 1.1)

- understand and manage your own emotions, as well as, to identify and decipher the emotions of others.
- Emotional intelligence is having the ability to know when others are faking their feelings or being genuine.
- Emotional intelligence is causing a scene in the workplace when your boss chooses your colleague's idea over yours.

Notes:

Slide # 1.22a Menu Title: Results Slide- SUCCESS			Objective: #1 & 2		
Visual / Display: [1]	Slide Text: [2	Narration / Voiceover:	[3]	Animation / Interaction:	[4]
-Slide Title:	[Slide Title]	Nice job! You passed.			
White, bold letters, left alignment,	Quiz Results				
set in color B-4, w/ bottom left					
hand corner inner shadow,	[Feedback]				
rectangle extending across entire	Nice job, you passed!				
top of slide					
-Background:					
white, set under 'Slide Title' above					
w/ matching icon chosen for slide #					
1.15a (resize to fit in title rectangle)					
centered in rectangle on the right-					
hand side of slide					
Foodbook.					
- <u>Feedback</u> :					
Black text in center of slide					
Notes:					

Slide # 1.22b Menu Title: Results Slide- FAILURE		Objective: #1 & 2	
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Slide Title: White, bold letters, left alignment, set in color B-4, w/ bottom left hand corner inner shadow, rectangle extending across entire top of slide	[Slide Title] Quiz Results	Sorry, you did not pass. Select the "Review" button to review the questions, and see the correct answers. When you have finished reviewing, select the "retry" button to take it again.	
-Background:			

white, set under 'Slide Title' above	
w/ matching icon chosen for slide #	
1.15a (resize to fit in title rectangle)	
centered in rectangle on the right-	
hand side of slide	
Notes:	

Slide # 1.18 Men	u Title: Congratulations		
Visual / Display: [1]	Slide Text: [2]	Narration / Voiceover: [3]	Animation / Interaction: [4]
-Slide Title:	[Slide Title]	Congratulations. You have completed the	-When timeline begins on
White, bold letters, left alignment,	Congratulations!	first mini-course for Company Z's	slide, fade [Slide Title] in from
set in color B-4, w/ bottom left		Emotional Intelligence in the Workplace	left, wipe [Slide Text] in from
hand corner inner shadow,	[Slide Text]	program. We thank you for your time in	top and fade [Background] in
rectangle extending across entire	Congratulations! You	learning more about Emotional	from left
top of slide	have completed the first	Intelligence. [1] You may now move on to	
	mini-course for	the second mini-course; Diving Deeper	-Based on narration, bring in
-Background:	Company Z's Emotional	into Self-Awareness.	[Custom Buttons] together by
Color B-1 or 2, set under 'Slide Title'	Intelligence in the		wiping in from bottom:
above w/ matching icon chosen for	Workplace program. We		1.
slide # 1.15a (resize to fit in title	thank you for your time		Review course #1
rectangle) centered in rectangle on	in learning more about		
the right-hand side of slide	Emotional Intelligence.		Take a break
	You may now move on		
-Down left side of slide, extend	to the second mini-		Go on to course #2
color O-2 orange line long enough	course; Diving Deeper		
to border the left side of the 'Slide	into Self-Awareness.		
Text' (have on slide when timeline			
begins)	[Custom Buttons]		
	Review course #1		
- <u>Slide Text</u> :			
Black text, left alignment in center	Take a break		
of screen, 'Congratulations! You			
have completed the first mini-	Go on to course #2		
course for Company Z's Emotional			
Intelligence in the Workplace			

program. We thank you for your time in learning more about Emotional Intelligence. You may now move on to the second mini-course; Diving Deeper into Self-Awareness.'		
Notes:		